Integrating Cisco Unified Communications Applications v8.0 (CAPPS)

Course Summary

Description

Integrating Cisco Unified Communications Applications (CAPPS) v8.0 is a 5-day course that teaches learners the integration options of Cisco Unified Presence, Cisco Unity Express, and Cisco Unity Connection. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms as well as Cisco Unified Presence and Cisco Unified Personal Communicator integration options with Cisco Unified Communications Manager.

Objectives

At the end of this course, students will be able to:

- Describe voice-mail integration options and requirements
- Implement Cisco Unity Connection in a Cisco Unified Communications Manager deployment
- Describe how to implement Cisco Unity Express in a Cisco Unified Communications Manager Express deployment
- Implement voice-mail networking using VPIM
- Implement Cisco Unified Presence and Cisco Unified Personal Communicator

Topics

- Introduction to Voice Mail
- Cisco Unity Connection in a Cisco Unified Communications Manager Environment
- Cisco Unity Express Implementation in Cisco Unified Communications Manager Express Environment
- Voice Profile for Internet Mail Implementation
- Cisco Unified Presence Implementation

Audience

- Network administrators and network engineers
- Systems engineers
- CCNP Voice candidates

Prerequisites

- Working knowledge of converged voice and data networks
- Basic knowledge of Cisco IOS gateways
- Working knowledge of Cisco Unified Communications Manager and Cisco Unity Connection
- Cisco course prerequisite training: ICND 1 & ICND 2 or CCNA Bootcamp; ICOMM; CVOICE; and CIPT 1

Duration

Five days

Due to the nature of this material, this document refers to numerous hardware and software products by their trade names. References to other companies and their products are for informational purposes only, and all trademarks are the properties of their respective companies. It is not the intent of ProTech Professional Technical Services, Inc. to use any of these names generically