

## When Good Projects Go Bad

### Course Summary

#### Description

Getting a derailed project back on track or simply dealing with the potential problems of a project requires the ability to size up the situation, develop a response and mobilize the necessary players. Experienced project managers will tell you it does not end here. You must ensure the difficulty does not happen again and that the battle is at least partially won by managing the human dynamics appropriately. As seven out of ten of the problems we experience on a project come from the human side we have a vested interest in doing it better. This two day workshop will fully explore what to do from the tactical and the people side. It deals with many of the most common reasons that projects get off track and explores the 10 steps to assessing and recovering from project mishaps.

#### Objectives

**At the end of this course, students will be able to:**

- Identify the reasons a project is likely to get off track and the areas where your project is particularly vulnerable.
- Reference solutions to the most common project issues
- Recognize who on your project will require the most management and determine the appropriate engagement strategy
- Set up the monitoring necessary to indicate when and where your project is off track
- Make your project "bullet proof"
- Deal with the human side of the project
- Develop a recovery strategy

#### Topics

- Why Projects Fail
- Common Challenges and How to Resolve Them
- Solving Your Project Challenges
- Assessing and Managing the People Issues
- Identifying the Problem
- Symptoms and Causes
- Diagnosing the Recovery Approach
- Risk Primer
- Getting Buy-in and Support for the Solution
- Creating and Managing the Change Process
- Your Role in the Recovery
- Successful Implementation of the Revised Plan

#### Audience

This course is designed for students are responsible for project oversight and want to know how to tell if the project is drifting or in need of intervention. It is also for students who need better solutions to the project problems.

#### Prerequisites

There are no prerequisites for this course.

#### Duration

Two days