

Accessibility for Ontarians with Disabilities Act (AODA)

Course Summary

Description

The Ontario Government took a key step toward building a more accessible province when it passed the Accessibility for Ontarians with Disabilities Act (AODA) calling for the development of standards for accessibility in five key areas of daily living: Customer Service, Information and Communications, Employment, Transportation, and Built Environment.

If you are uncertain if you are currently in compliance with the Customer Service Standard, or if the requirements moving forward are not clear to you, this workshop will provide a straight-forward process that will assist you in determining how AODA applies to your workplace.

With deadlines under the Integrated Standard due to come into effect in January 2014 for many private sector employers, this comprehensive workshop provides employers with both the legal and practical context to AODA. The information has been simplified and our Instructor is a subject matter expert who has provided training to a diverse range of employers and employees in the National Capital Region.

Objectives

At the end of this course, students will be able to:

- Identify how AODA standards apply to your workplace
- Recognize the key compliance obligations for each standard
- Determine an action plan for compliance with past and future obligations
- Report your progress on-line
- Manage the process for policy development and workplace training
- Have specific questions answered

Topics

- Overview of AODA
- Requirements of the Standards
 - Customer Service
 - Information & Communication
 - Employment
 - Transportation
 - Built Environment
- Drafting Policies and Multi-year Plans
- Complying with Training Obligations
- Reporting Obligations
- Compliance Timelines
- Consequences of Failure to Comply
- Interaction of AODA with Human Rights

Audience

This workshop is of interest for anyone working in the public, private and/or non-profit sectors in Ontario, including those who are responsible for organizational policies and procedures; training and education; recruitment and hiring; risk management and/or compliance audits including Executive Directors, Human Resources Managers; Supervisors; Chief Financial Officers; Administrators and Office Managers.

Prerequisites

There are no prerequisites for this course.

Duration

One day