

## OS X El Capitan 101+201 Bootcamp

### Course Summary

#### Description

The El Capitan 10.11 Bootcamp is a combined delivery of the Apple authorized El Capitan 101 and the El Capitan 201 courses. The OS X Support Essentials 10.11 Exam is included with the class. This hands-on course provides an in-depth exploration of functionality and troubleshooting on OS X and the best methods for effectively supporting users of OS X systems.

This course also gives technical coordinators and entry-level system administrators the skills, tools, and knowledge to implement and maintain a network that uses OS X Server. Students learn how to install and configure OS X Server to provide network-based services, such as file sharing and authentication. Tools for efficiently managing and deploying OS X and software updates are also covered.

The 201 portion of this course is not sponsored or authorized by Apple Inc.

#### Topics

- The troubleshooting process and how to become more efficient with available tools and resources
- Mac OS X v10.11 features in depth, including how to find additional information
- How to prepare for Apple Certified Support Professional certification
- The features of Server 5 for OS X
- How to configure essential services on Server for OS X
- How to use Server for OS X tools to monitor and troubleshoot services
- Effective use of Server for OS X to manage a small network of Macintosh computers and users
- How to manage access to files and services

#### Audience

This course is ideal for:

- Help desk specialists, technical coordinators, technical support personnel, service technicians, technology
- specialists, power users, teachers, and others who support Mac users in education or business organizations
- Technical coordinators, teachers, or power users who manage computer networks or computer labs that run OS X

#### Prerequisites

Prior to taking this course, students should have OS X knowledge and basic computer navigation skills.

#### Duration

Five days