

## IBM BigFix Platform Foundations ( IS720G )

### Course Summary

#### Description

IBM BigFix (formerly IBM Endpoint Manager) combines endpoint and security management into a single solution that enables your team to see and manage physical and virtual endpoints. Rapidly remediate, protect, and report on endpoints in real-time by automating time-intensive tasks across complex networks, controlling costs, reducing risk, and supporting compliance. This course presents basic and intermediate level knowledge to help users in administrator and operator roles of the product to develop the knowledge they need to successfully leverage this product in their managed environments.

#### Objectives

At the end of this course, students will be able to:

- Discuss architecture and component configuration
- Perform daily operations to support managed environment
- Leverage patch management techniques
- Manage platform licensing and content relevant to managed environment
- Manage platform security and administrators
- Report on managed environment
- Perform basic troubleshooting

#### Topics

- Product Overview
- Architecture
- Operations
- Platform Configuration
- Site Management
- Patch
- Operator Administration
- Troubleshooting

#### Audience

This course is for students who are new to the Endpoint Manager platform (inclusive of ITEM, TEM, and BigFix).

#### Prerequisites

Before taking this course, make sure that you have the following skills:

- Microsoft Windows
- VMware

#### Duration

Three days