

Certified Asset Management Professional (CAMP)

Course Summary

Description

This is an entry-level course, with the anticipation that all who attend have some basic knowledge of the IT Asset Management industry.

The ITAM Foundations Course with optional Certified Asset Management Professional (CAMP) Certification is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes as well as ways to embrace multiple organizational frameworks such as ITAM & IT Service Management (ITSM).

This course was built to provide information on each of the IAITAM Best Practice Library's 12 Key Process Areas (KPAs), the roles and responsibilities that affect an ITAM program, core functional areas, KPA indicators, strategic positioning, and how ITAM can be brought into other frameworks such as ITSM so that they work together in the most efficient way for an organization thus producing a greater ROI for its IT portfolio.

Topics

- ITAM Code of Ethics
- Overview of the ITAM Program
- ITAM Key Process Areas
- Communication and Education
- Policies and Procedures
- Core Functional Areas
- Key Process Areas
- KPA Indicators
- ITAM and ITASM
- Embracing Two Organizational Frameworks
- ITAM Best Practice Model Roles and Responsibilities
- Final Q&A

Audience

This is an entry level course, with the anticipation that all who attend have some basic knowledge of the IT Asset Management industry. Participants will be able to certify and receive the CAMP Certification.

Prerequisites

Students should have some basic knowledge of the IT Asset Management industry.

Duration

One day

Training to be provided by Anglepoint which is an accredited training organization with IAITAM.

