

## IBM Rational Tools

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### Course Summary

#### Description

Employees will learn how to improve Information Technology productivity by automating test process, reduce overhead costs with International Business Machine Rational software, and improve user performance. Without this training there will be serious impacts to filing season and filing transactions. Without new training they will not have skills needed to support Transmittal Processing and to provide proper support for the Rational Tools for Processing Transmittals in a timely, effective and efficient manner. That will jeopardize daily and weekly tax processing. This will be required for all new backfill Training is needed to ensure thorough testing is performed.

#### Prerequisites

There are no prerequisites for this course.

#### Duration

Two days