

Information Technology Management and Leadership Professional (ITMLP)

Course Summary

Description

To help companies compete, drive innovation, and enhance profitability in today's digital transformational age, technologists are being asked to step out of their comfort zone and become leaders, managers, and savvy businesspeople. You can and should be one of these transformative IT leaders.

The ITMLP Certification workshop contains a collection of key IT topics designed to increase the effectiveness of soon-to-be, new, and experienced first-line IT Managers, by:

- Widening their knowledge of IT
- Discussing strategies to maximize user support and satisfaction
- Providing insights into IT innovation and technology trends
- Providing information on the use of various IT best-practices.

This workshop is not a replacement for your company's New Manager Training classes. It is designed to provide complementary topics specifically related to the IT management profession.

Topics

- Technical Leadership
 - Life as a Technical Manager
 - Leading Virtual IT Teams
 - Influence-Based Technical Leadership
- IT Methodology and Innovation
 - Methodology Overview
 - IT Megatrends
 - Creating Innovative IT Solutions
- Business of IT
 - IT Funding and Cost Center Management
 - IT Vendor Management
 - IT Internal Client Service

Audience

This course is designed for soon-to-be, new, and experienced first-line IT Managers.

Prerequisites

There are no prerequisites for this course.

Duration

Three days