ProTech Professional Technical Services, Inc.

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Change Request Management with SAP Solution Manager - Configuration

Course Summary

Objectives

At the end of this course, students will be able to:
- Describe the various elements of SAP Solution Manager Change Request Management
- Configure the SAP standard process for the Change Request Management scenario
- Outline how to customize the Change Request Management process according to your needs

Topics

- Overview Change Request Management
- Basic Setup Steps for Change Request Management
- Master Data
- Defining the Landscape for Change Request Management
- The Change Request Management Processes
- Monitoring
- Retrofit
- Customizing Change Request Management

Audience

Those who can benefit from this Change Request Management with SAP Solution Manager – Configuration course include:
- Change Manager
- Program/Project Manager
- System Administrator
- Technology Consultant

Prerequisites

Essential:
- SAP Solution Manager Configuration for Operations

Recommended:
- Software Logistics for SAP S/4HANA and SAP Business Suite

Duration

Five days

Course Outline

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