ProTech Professional Technical Services, Inc.

ChangeMan ZMF Global and Local Administration

Course Summary

Description

This course provides the concepts and skills to provide global and local process administration using ChangeMan ZMF.

Objectives

At the end of this course, students will be able to:

- Discuss the library architecture and change package lifecycle
- List requirements for global and local process parameters
- Customize ChangeMan ZMF applications
- Configure ChangeMan ZMF to meet application development and change management control requirements

Topics

- Global and local Administration parameters and specifications
- Administration panels and requirements for most Serena ChangeMan
- ZMF Options
- Package Monitor and Backout functions
- Impact of ChangeMan ZMF administration upon software
- Change Management and application configuration design and procedures
- Best practices for ChangeMan ZMF administration
- Using the Mobile web app for Approvals

Audience

This course is intended for those who will perform global and local process administration, including system administrators, developers, and corporate auditors.

Prerequisites

There are no prerequisites for this course.

Duration

Two days