FileNet Process Analyzer/Simulator for Analysts

Course Summary

Description

This course teaches experienced business analysts the skills required to design process analysis and metrics gathering, and to optimize BPM processes using process simulator.

Objectives
At the end of this course, students will be able to:

- Provide resources that are already familiar with BPM design with the skills to adequately leverage process analyzer for metrics gathering and reporting. This course also conveys the skills required to optimize BPM processing using process simulator.

Topics

- Review BPM, PS, and PA architecture and components
- Optimizing business processes implemented on FileNet PA/PS
- Using PA for analyzing process metrics
- Executing and analyzing process simulations
- Creation of basic process metrics reports using PA
- Modeling process simulations using PS

Audience

The course material assumes experience in business process modeling and design using FileNet BPM. A working knowledge of P8 BPM tools is assumed for this course. The audience for this course should be technical in nature.

Prerequisites

- Basic operating system administration skills
- Must have attended the FileNet BPM Design course prior to attending this course
- Experience working with computers and Networks
- Familiarity with IBM FileNet P8 architecture is a big plus

Duration

Three days