

Advanced Project Management for the Experienced Practitioner

Course Summary

Description

The Challenge

Have you ever wondered where project issues come from? Have you ever delivered great technology only to find that the supposed "customer" wants no part of it? Have you ever wondered what to do when asked for an estimate in the face of woefully inadequate information? Have you ever wondered why, if risk can be positive as well as negative, that you never see opportunity? These are just a few of the intriguing questions answered during this fascinating four day course.

The Solution

Advanced Project Management for the Experienced Practitioner deals with some of the most wide-spread, persistent and troubling project issues that we face today. It is intended for those who understand standard project management practice and are ready to move to the next level of project performance. Topics include:

- Sources of project success and failure
- Dealing with the Human Element
- Distinguishing project and business objectives
- Importance of Business Value
- Four levels of project success
- Managing Stakeholder Expectations
- Organizational Adoption – Ensuring deliverables are used effectively
- Complete and Correct Requirements
- Winning the Estimation Game
- Controlling project change
- How to Choose Project Metrics that Make Sense
- Creating Opportunity in Your Projects
- Project Transition: Delivering the Goods

Topics

- Introduction
- Project Structure
- The people side of projects
- Advanced project process

Audience

This course is of value to project managers and team leads who are looking for guidance that is not found in the standard project management curriculum. Also managers of project managers, functional managers with project responsibility and Project Management Office staff will benefit from this course.

Prerequisites

This course assumes prior experience as project manager or team lead.

Duration

Four days

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Course Outline

I. Introduction

- A. Source of project success and failure
- B. Dealing with the Human Element
- C. Many views of the project
- D. Project as investment
- E. Product lifecycle
- F. Business Value as a driver of project practice
- G. Four levels of project success
- H. Enhanced definition of Project Management

II. Project Structure

- A. The Project Environment
- B. Getting a project off to a good start
- C. Defining the project investment
- D. Distinguishing project and business objectives
- E. Designing a project charter that works

III. The people side of projects

- A. Identifying stakeholders
- B. Managing Stakeholder Expectations
- C. Organizational Adoption – Ensuring deliverables are used effectively

IV. Advanced project process

- A. Winning the Estimation Game
- B. Creating Opportunity in your projects
- C. Developing complete and correct requirements
- D. Controlling project change
- E. How to choose project metrics that Make Sense
- F. Project Transition: Delivering the Goods